

Ophthalmology department

# How to taper off your eye drops

## Information for patients, relatives and carers

Name of patient: .....

Date: .....

Name of eye drops: .....

Put one drop into.....eye(s)

**Delete as appropriate:**

.....times a day for..... days/weeks

.....times a day for..... days/weeks

.....times a day for..... days/weeks

.....times a day for..... days/weeks

.....times a day for..... days/weeks

.....times a day for..... days/weeks

.....times a day for..... days/weeks

Store your eye drops as directed on the label.

Once opened, and when you have completed the course, please dispose of the eye drops as directed on the label.

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## Who can I contact for more information?

- Emergency Department at Western Eye Hospital – 020 3312 3245
- Outpatients at Western Eye Hospital – 020 3312 3236
- Alex cross ward at the Western Eye Hospital – 020 3312 3218 / 9614
- Outpatients at Charing Cross Hospital – 020 3311 1109 / 1233 / 0137

## How do I make a comment about my visit?

We aim to provide the best possible service and staff will be happy to answer any of the questions you may have. If you have any **suggestions** or **comments** about your visit, please either speak to a member of staff or contact the patient advice and liaison service (**PALS**) on **020 3313 0088** (Charing Cross, Hammersmith and Queen Charlotte's & Chelsea hospitals), or **020 3312 7777** (St Mary's and Western Eye hospitals). You can also email PALS at [imperial.pals@nhs.net](mailto:imperial.pals@nhs.net) The PALS team will listen to your concerns, suggestions or queries and is often able to help solve problems on your behalf.

Alternatively, you may wish to complain by contacting our complaints department:

Complaints department, fourth floor, Salton House, St Mary's Hospital, Praed Street  
London W2 1NY

Email: [ICHC-tr.Complaints@nhs.net](mailto:ICHC-tr.Complaints@nhs.net)

Telephone: **020 3312 1337 / 1349**

## Alternative formats

This leaflet can be provided on request in large print or easy read, as a sound recording, in Braille or in alternative languages. Please email the communications team:  
[imperial.communications@nhs.net](mailto:imperial.communications@nhs.net)

## Wi-fi

Wi-fi is available at our Trust. For more information visit our website: [www.imperial.nhs.uk](http://www.imperial.nhs.uk)