

Gathering examples of consultant Hub experience

<p>How has the change in working impacted your relationship with GPs</p>	<p>Massively improved the relationship! I now know my local GP colleagues well. I am rang or emailed only when necessary. We work well when trying to achieve what is best for the patient together – rather than just pass the patient(s) around in circles</p>
<p>How has the change in working impacted your relationship with the wider MDT?</p>	<p>Health Visitors in particular have found that they now work better with their own practices as the service was uncoupled due to frameworks previously.</p>
<p>Has there been an impact on any other working relationships?</p>	<p>Generally all positive. Information shared is also more focused as those within the MDT know what information others need having learnt from previous case discussions. This includes at the receiving end of the ambulatory service in hospital</p>
<p>How has the change in working impacted your learning Clinically?</p>	<p>Social aspect of the wider family and the impact on illness in the wider family that we don't always in an acute clinic</p>
<p>How has the change in working effected your understanding of the patient perspective?</p>	<p>Patients prefer to be treated closer to home (even pre COPVID19)</p>
<p>Has the change in working had an impact on your understanding of the 'system' as a whole?</p>	<p>For me – it was the research shared from CC4C that had helped my understanding before starting the service for ourselves – I know share this with my colleagues, illustrating our examples of the service and its benefits locally</p>
<p>Do you feel that this model has enabled you to manage patients in a better way, if so why?</p>	<p>Yes – much more efficient – also, parents find themselves supported by a wider team of people agreeing on care – this prevents them moving around ED and other GPs for more opinions that typically come to the same conclusion – so less wastage of resources and services and more efficient for staff and family</p>
<p>Do you feel the model is an enjoyable alternative way of working?</p>	<p>Very much so</p>